

Tier 2 – Stations
Update: 17th June 2021



ENGLAND v's SCOTLAND

- WHAT YOU NEED TO KNOW -

Gates open 17:00hrs Kick Off: 20:00hrs

Key Locations:

Wembley Park
Wembley Central
Wembley Stadium
Baker Street
Kings Cross
Euston
Charing Cross (Trafalgar Square)

Outer London locations:

Stanmore
Hillingdon
Uxbridge
Harrow-on-the-Hill
Harrow & Wealdstone

Other events:

Royal Ascot return traffic
Oval (Cricket event)
Potters Field (EURO 2020 football village)
Barons Court (Queens Club tennis)
Borough Market
Olympic Park/Westfield

It's a big game tomorrow and a big challenge for our network. Station staff are crucial to the safe management of stations, this of course includes platforms. **The PTI (platform train interface) is the most dangerous part of a station environment** and an accident at the PTI can have fatal consequences.

We know that platform loadings will be influenced by the weather, and with rain forecast this is likely to result in bunching under canopies and other partially covered

areas of our station platforms. This makes it harder to get customers to spread out and can impact a train operators view of a platform as well as effecting staff conducting platform duties.

Fans will gather all over London. They will enter our system from various central london locations along with outer london areas such as Hillingdon and Stanmore where there are significantly large car parks. This is a game that effects our whole network and we want to ensure you put your safety first.

Following the years long failure of TFL to adequately recruit and retain service control staff, the current challenges at Hammersmith Service Control Centre are not expected to impact the service tomorrow, but that is no guarantee.

We have been assured that BTP and Met police will be staffing the event as they would if it was at full capacity - but in our experience, BTP presence at key LU locations continues to fall short of what we feel is necessary. We have also raised concerns about the very low levels of mask compliance experienced on our network following previous Wembley events. It's very simple, **unless a customer is exempt, they must wear a face covering** when using our network. As always, please put your safety first, raise any concerns you have **immediately**, and dont ever feel you are making a fuss about nothing.