

**YOUR** **JOB**  
**SERVICE CONTROL**  
**FUTURE**



# SERVICE CONTROL STRIKE GUIDE

## NETWORK WIDE INDUSTRIAL ACTION

Industrial Action  
due to take place  
Tues 21.00 4<sup>th</sup> Feb

## LU Doesn't Deny... “Fit for Future - Service Control”



### Strikes Imminent with More Cuts!

LU's plans for pushing forward with un-staffed stations, driverless trains and an automated service control are being pressed ahead with no thought for the staff involved or even the customers who will be put in danger.

Talks at ACAS this week have repeatedly broken down with London Underground un-willing to enter into meaningful consultation or negotiation and heavy handedly making station staff re-apply for their own jobs.

There has been no denial that the fit for the future programme will not be rolled out across London Underground with Trains and Service Control next in the firing line. If London Underground succeeds in their plans to obliterate the stations grade they will undertake swooping cuts elsewhere imminently.

It is time for Service Control staff from across London Underground to join forces and make a stand for not just stations future, but... OUR FUTURE!

### STRIKE DETAILS

*Amended from original instructions*

#### Service Control Staff

Not to book on for any duty that commences between:

#### FIRST STRIKE:

21.00 hours on  
Tuesday 4<sup>th</sup> February  
until 20.59 hours on  
Thursday 6<sup>th</sup> February

#### SECOND STRIKE:

21.00 hours on Tuesday  
11<sup>th</sup> February until  
20.59 hours on  
Thursday 13<sup>th</sup> February

## Do's

During Industrial Action

Follow this simple list of do's to support yourself and your future.

- **DO** Support your colleagues also taking part in Industrial Action and keep in contact.
- **DO** Take part at your local picket line and politely encourage your fellow colleagues not to cross it or book on for duty.
- **DO** fully take part in the industrial action by not working that day.
- **DO** encourage all colleagues to join the RMT or support the industrial action.

## A Guide to... Closing a Signal Cabin or Control Centre

1. Inform your Service Manager or Line Manager an hour before the end of your duty that due to Industrial Action your expecting to not be relieved and will be closing the cabin or control centre at the end of your duty.
2. Inform the Service Controller that your cabin or control centre will be closing at the end of your duty and you will be making the area safe so to make arrangement for no more trains to enter your area.
3. When asked by the Service Controller or Manager to put the area into through running, automatic control or first come inform them that without the facility of an 'Illuminated A' on those signals and confirmed to be working this is not safe to do so under the health and safety act and railway regulations act of making your area safe as no-one is there to monitor and manage the trains through your area and by you abandoning control while trains are still in the area you are liable.
4. If more pressure is still added to you inform them you feel under un-fair pressure and to kindly stop contacting you.
5. If working in a control centre that manages trains through tunnel or sub surface areas it is part of railway regulation that someone manages and monitors trains in those area, you cannot leave it un-manned and is a breach of railway safety. Trains must be stopped.
6. LOG OFF ALL CONTROLS, RADIOS, COMPUTERS AND PHONES

## Dont's

During Industrial Action

Follow this simple list of do nots to stay safe from LU during Industrial Action

- **DON'T** go to work!  
Ensure you fully take part in the industrial action.
- **DON'T** believe management whispers promising you a promotion if you come in.
- **DON'T** use your staff Oyster card during industrial action days when you're meant to be at work or your nominee pass.  
Management will bully you for this.
- **DON'T** go into your control room or cabin just to visit or see who has gone in.
- **DON'T** be forced into coming in early or at a different time to suite your manager for your next shift on duty.
- **DON'T** post facebook status boasting about being on strike especially if you have LU listed as a workplace.

## Can I have a choice if I take part in industrial action in my workplace?

Of course everyone has a choice if they want to take part in industrial action but it's that same choice that made you join a union; the best option to protect your career, gain your salary, conditions, holidays and benefits you now have.

By joining that union you decided to stand by your colleagues and not to take advantage of them when they are in a needing situation. You also decided to abide by those unions rules when signing the membership.

Any decision to take part in Industrial action is taken by all the members in a democratic process and only as a last resort.

What does the RMT Rule Book says?

### Failure to Comply

Failure on the part of any member of the Union to comply with any order or direction of the Council issued in accordance with these Rules may be dealt with as laid down in Rule 2, Clauses 18 to 21.

### Expulsion

18. The Council of Executives may expel from the Union any member or members who in its opinion has or have:

(a) conducted themselves in a manner deemed to be inconsistent with membership of the Union;

(b) injured or discredited the Union or otherwise acted contrary to the interest of the Union and its members;

(c) refused to undertake or to comply with the duties imposed by these Rules;

(d) refused to comply with, or acted contrary to any decision or instruction issued in pursuit of any movement or proceeding authorised by the provisions of Rule 22, or with any decision or instruction issued by any committee having jurisdiction under these Rules over the member or members concerned;

(e) knowingly participated in or been party to misrepresentation, misappropriation, misapplication or fraud in respect of any of the funds or benefits to which these Rules apply;

(f) attempted to bring about the dissolution of the Union other than in accordance with the provisions of Rule 25.

**19. Every expelled member shall cease to have any claim on the funds and benefits of the Union, and shall forfeit all right to participate in the privileges thereof.**

The RMT Rule Book is available online at [www.rmt.org.uk](http://www.rmt.org.uk)

**“The right to strike is a fundamental human right. It gives workers dignity in employment; the right to protest without fearing for your job, your home, your family. It is what separates workers from servants.”**



Support the Industrial Action

# URGENT INSTRUCTIONS FOR SERVICE CONTROL TRAINERS



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AS PART OF THE CASULISATION DISPUTE SERVICE CONTROL SHOULD UNDERTAKE THE FOLLOWING:

**DO NOT TRAIN ANY MANAGERS,  
STAFF OR DRMS THAT ARE NOT  
TAKING UP A ROLE THERE!**

“Members are instructed to only familiarise members of staff who are employed directly by London Underground Ltd and are taking up a substantive post in the location and grades concerned. I.E. To refuse to familiarise anyone who does not fulfil these criteria, such as TfL Ambassadors (formerly referred to as ICSA) or managers who would not normally work at that location.”