

# Kentish Town Area

## Northern Line Cluster 2

### Monday-Thursday Task Schematic

Draft Roster - NOT TO BE USED

CSM	CSS	CSA1

Station Supervision  
Control Room  
SATS  
Detrainments  
Other Pfm Duties

CSM	CSS	CSA1

Ticket Office  
Second Ticket Office  
Third Ticket Office  
Fourth Ticket Office  
ESAF etc

CSM	CSS	CSA1	CSA2

Ticket Hall Entrance 1  
Ticket Hall Entrance 2  
Ticket Hall Entrance 3  
Ticket Hall Entrance 4  
Customer Care & POM

CSM	CSS	CSA1	CSA2

Meet & Greet  
Other Duties 1  
Other Duties 2  
Other Duties 3  
As Instructed

Grade Code	Duty No.	Start	Relief	2nd Relief	Finish	Days	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	24:00	01:00	02:00
CSS P/T	X#10	09:00			13:00	FX							ARC	HIG	KNT	TPK														
CSS P/T	X#11	17:00			21:00	FX																ARC	HIG	KNT	TPK					
CSM	K#01	07:00	11:00		15:00	FX																								
CSM	K#02	15:00	19:00		23:00	FX																								
CSM	K#03	23:00			07:00	FX	TUE-FRI AM																							
CSA1	K#20	05:30	10:30		13:30	FX																								
CSA1	K#21	07:00	10:00		15:00	FX																								
CSA1 P/T	K#22	15:00			19:00	FX																								
CSA1	K#23	17:00	19:30		01:00	FX																								
CSM	L#01	07:15	11:45		15:15	FX																								
CSM	L#02	15:15	20:15		23:15	FX																								
CSM	L#03	23:15			07:15	FX	TUE-FRI AM																							
CSA1	L#20	05:30	10:00		13:30	FX																								
CSA1 P/T	L#21	07:00			11:00	FX																								
CSA1	L#22	13:00	15:30		21:00	FX																								
CSA1	L#23	15:30	19:30		23:30	FX																								
CSA1	L#24	17:00	21:00		01:00	FX																								

# Kentish Town Area

## Northern Line Cluster 2

### Friday Task Schematic

Draft Roster - NOT TO BE USED

CSM	CSS	CSA1
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #

Station Supervision  
Control Room  
SATS  
Detrainments  
Other Pfm Duties

CSM	CSS	CSA1

Ticket Office  
Second Ticket Office  
Third Ticket Office  
Fourth Ticket Office  
ESAF etc

CSM	CSS	CSA1	CSA2

Ticket Hall Entrance 1  
Ticket Hall Entrance 2  
Ticket Hall Entrance 3  
Ticket Hall Entrance 4  
Customer Care & POM Assist

CSM	CSS	CSA1	CSA2

Meet & Greet  
Other Duties 1  
Other Duties 2  
Other Duties 3  
As Instructed

Grade Code	Duty No.	Start	Relief	2nd Relief	Finish	Days	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	24:00	01:00	02:00
CSS P/T	X#10	09:00			13:00	FO							ARC	HIG	KNT	TPK														
CSS P/T	X#11	17:00			21:00	FO																ARC	HIG	KNT	TPK					
CSM	K#01	07:00	11:00		15:00	FO																								
CSM	K#02	15:00	19:00		23:00	FO																								
CSM	K#03	23:00	01:30		07:00	FO	SAT AM																							
CSM	X#01	23:00	03:15		07:00	FO	TPK																							
CSA1	K#20	05:30	10:30		13:30	FO																								
CSA1	K#21	07:00	10:00		15:00	FO																								
CSA1 P/T	K#22	15:00			19:00	FO																								
CSA1	K#23	15:00	19:30		23:00	FO																								
CSA1 P/T	K#24	23:00	04:00		07:00	FO	SAT AM																							
CSM	L#01	07:15	11:45		15:15	FO																								
CSM	L#02	15:15	20:15		23:15	FO																								
CSM	L#03	23:15	02:15		07:15	FO	SAT AM																							
CSA1	L#20	05:30	10:00		13:30	FO																								
CSA1 P/T	L#21	07:00			11:00	FO																								
CSA1	L#22	13:00	15:30		21:00	FO																								
CSA1	L#23	15:00	19:30		23:00	FO																								
CSA1 P/T	L#24	23:00	02:45		07:00	FO	SAT AM																							

# Kentish Town Area

## Northern Line Cluster 2

### Saturday Task Schematic

Draft Roster - NOT TO BE USED

CSM	CSS	CSA1
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #

Station Supervision  
Control Room  
SATS  
Detrainments  
Other Pfm Duties

CSM	CSS	CSA1
ARC	HIG	KNT
TPK		

Ticket Office  
Second Ticket Office  
Third Ticket Office  
Fourth Ticket Office  
ESAF etc

CSM	CSS	CSA1	CSA2
KTN	HIG	TPK	ARC

Ticket Hall Entrance 1  
Ticket Hall Entrance 2  
Ticket Hall Entrance 3  
Ticket Hall Entrance 4  
Customer Care & POM

CSM	CSS	CSA1	CSA2
Assist			

Meet & Greet  
Other Duties 1  
Other Duties 2  
Other Duties 3  
As Instructed

Grade Code	Duty No.	Start	Relief	2nd Relief	Finish	Days	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	24:00	01:00	02:00	
CSS P/T	X#10	09:45	14:45		20:15	Sat								ARC	HIG	KNT	TPK														
CSM	K#01	07:00	11:15		15:00	Sat																									
CSM	K#02	15:00	17:30		23:00	Sat																									
CSM	K#03	23:00	01:30		07:00	Sat	SUN AM																								
CSM	X#01	23:00	03:15		07:00	Sat	TPK																							TPK	
CSA1	K#20	07:00	12:00		15:00	Sat																									
CSA1	K#21	12:00	16:00		20:00	Sat																									
CSA1	K#22	15:00	19:00		23:00	Sat																									
CSA1 P/T	K#23	23:00	04:00		07:00	Sat	SUN AM																								
CSM	L#01	07:15	12:00		15:15	Sat																									
CSM	L#02	15:15	19:00		23:15	Sat																									
CSM	L#03	23:15	02:15		07:15	Sat	SUN AM																								
CSA1	L#20	07:00	12:00		15:00	Sat																									
CSA1	L#21	12:00	16:00		20:00	Sat																									
CSA1	L#22	15:00	19:00		23:00	Sat																									
CSA1 P/T	L#23	23:00	02:45		07:00	Sat	SUN AM																								

# Kentish Town Area

## Northern Line Cluster 2

### Sunday Task Schematic

Draft Roster - NOT TO BE USED

CSM	CSS	CSA1
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #
Pfm #	Pfm #	Pfm #

Station Supervision  
Control Room  
SATS  
Detrainments  
Other Pfm Duties

CSM	CSS	CSA1

Ticket Office  
Second Ticket Office  
Third Ticket Office  
Fourth Ticket Office  
ESAF etc

CSM	CSS	CSA1	CSA2

Ticket Hall Entrance 1  
Ticket Hall Entrance 2  
Ticket Hall Entrance 3  
Ticket Hall Entrance 4  
Customer Care & POM

CSM	CSS	CSA1	CSA2

Meet & Greet  
Other Duties 1  
Other Duties 2  
Other Duties 3  
As Instructed

Grade Code	Duty No.	Start	Relief	2nd Relief	Finish	Days	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	24:00	01:00	02:00	
CSS P/T	X#10	09:45	14:45		20:15	Sun							ARC	HIG	KTN	TPK															
CSM	K#01	07:00	11:15		15:00	Sun																									
CSM	K#02	15:00	17:30		23:00	Sun																									
CSM	K#03	23:00			07:00	Sun	MON AM																								
CSA1	K#20	07:00	12:00		15:00	Sun																									
CSA1	K#21	12:00	16:15		20:00	Sun																									
CSA1	K#22	16:15	19:30		00:15	Sun																									
CSM	L#01	07:15	12:00		15:15	Sun																									
CSM	L#02	15:15	19:00		23:15	Sun																									
CSM	L#03	23:15			07:15	Sun	MON AM																								
CSA1	L#20	07:00	12:00		15:00	Sun																									
CSA1	L#21	12:00	16:15		20:00	Sun																									
CSA1	L#22	16:15	19:30		00:15	Sun																									

Northern Line Cluster 2

Undated Draft Roster

Kentish Town Area

Cover Week [CW]	Other Cover	Roving Duty R	Kentish Town KTN K
Spare Duty Y		Cross Station Cover X	Tufnell Park TPK L

GRADE Customer Service Manager 2

ROSTER No. P1

CODE CSM2

Roster Start Date Draft

	SUNDAY					MONDAY					TUESDAY					WEDNESDAY					THURSDAY					FRIDAY					SATURDAY					TOTAL WEEKLY HOURS						
	BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	PAID HRS	PAID HRS	BOOK ON	Relief	PAID HRS	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS									
1	Rest Day					Rest Day					07:00	11:00	15:00	07:30	K#01	07:00	11:00	15:00	07:30	K#01	07:00	11:00	15:00	07:30	K#01	07:00	11:00	15:00	07:30	K#01	07:00	11:15	15:00	07:30	K#01	37:30						
2	07:00	11:15		15:00	07:30	K#01	07:00	11:00	15:00	07:30	K#01	Rest Day					Rest Day					07:15	11:45	15:15	07:30	L#01	07:15	11:45	15:15	07:30	L#01	07:15	12:00	15:15	07:30	L#01	37:30					
3	Rest Day					Rest Day					15:15	20:15	23:15	07:30	L#02	15:15	20:15	23:15	07:30	L#02	15:15	20:15	23:15	07:30	L#02	15:15	20:15	23:15	07:30	L#02	15:15	19:00	23:15	07:30	L#02	37:30						
4	Cover Week																														CW1	37:30										
5	Cover Week																														CW1	37:30										
6	15:15	19:00		23:15	07:30	L#02	15:15	20:15	23:15	07:30	L#02	15:30	19:30	23:30	07:30	L#23	Rest Day					Rest Day					23:00	03:15	07:00	07:30	X#01	23:00	03:15	07:00	07:30	X#01	37:30					
7	Rest Day					15:00	19:00	23:00	07:30	K#02	15:00	19:00	23:00	07:30	K#02	15:00	19:00	23:00	07:30	K#02	15:00	19:00	23:00	07:30	K#02	15:00	19:00	23:00	07:30	K#02	Rest Day					37:30						
8	07:15	12:00		15:15	07:30	L#01	07:15	11:45	15:15	07:30	L#01	07:15	11:45	15:15	07:30	L#01	07:15	11:45	15:15	07:30	L#01	Rest Day					Rest Day					15:00	17:30	23:00	07:30	K#02	37:30					
9	15:00	17:30		23:00	07:30	K#02	Rest Day					Rest Day					23:15		07:15	07:30	L#03	23:15		07:15	07:30	L#03	23:15	26:15	07:15	07:30	L#03	23:15	26:15	07:15	07:30	L#03	37:30					
10	23:15			07:15	07:30	L#03	23:15			07:15	07:30	L#03	23:15			07:15	07:30	L#03	Rest Day					Rest Day					23:00	25:30	07:00	07:30	K#03	23:00	25:30	07:00	07:30	K#03	37:30			
11	23:00			07:00	07:30	K#03	23:00			07:00	07:30	K#03	23:00			07:00	07:30	K#03	23:00			07:00	07:30	K#03	Rest Day					Rest Day					37:30							
1																												CSM covers CSA1 L#23 TO					Total					412:30				
Average																												37:30														

GRADE Customer Service Supervisor

Customer Service Assistant 1

ROSTER No. P2

CODE CSS

CSA1

Roster Start Date Draft

	SUNDAY					MONDAY					TUESDAY					WEDNESDAY					THURSDAY					FRIDAY					SATURDAY					TOTAL WEEKLY HOURS						
	BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	PAID HRS	PAID HRS	BOOK ON	Relief	PAID HRS	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS	BOOK ON	Relief	BOOK OFF	PAID HRS									
1	Rest Day					Rest Day					07:00	10:00	15:00	07:30	K#21	07:00	10:00	15:00	07:30	K#21	07:00	10:00	15:00	07:30	K#21	07:00	10:00	15:00	07:30	K#21	07:00	12:00	15:00	07:30	K#20	37:30						
2	07:00	12:00		15:00	07:30	K#20	07:00	10:00	15:00	07:30	K#21	Rest Day					Rest Day					05:30	10:00	13:30	07:30	L#20	05:30	10:00	13:30	07:30	L#20	07:00	12:00	15:00	07:30	L#20	37:30					
3	07:00	12:00		15:00	07:30	L#20	05:30	10:00	13:30	07:30	L#20	05:30	10:00	13:30	07:30	L#20	05:30	10:00	13:30	07:30	L#20	Rest Day					Rest Day					15:00	19:00	23:00	07:30	L#22	37:30					
5	Cover Week																														#N/A	37:30										
6	Cover Week																														#N/A	37:30										
7	Cover Week																														#N/A	37:30										
4	16:15	19:30		24:15	07:30	K#22	15:30	19:30	23:30	07:30	L#23	Rest Day					15:30	19:30	23:30	07:30	L#23	15:00	19:30	23:00	07:30	L#23	Rest Day					12:00	16:00	20:00	07:30	K#21	37:30					
8	12:00	16:15		20:00	07:30	K#21	Rest Day					Rest Day					13:00	15:30	21:00	07:30	L#22	13:00	15:30	21:00	07:30	L#22	13:00	15:30	21:00	07:30	L#22	12:00	16:00	20:00	07:30	L#21	37:30					
9	12:00	16:15		20:00	07:30	L#21	13:00	15:30	21:00	07:30	L#22	13:00	15:30	21:00	07:30	L#22	Rest Day					Rest Day					15:00	19:30	23:00	07:30	L#23	15:00	19:00	23:00	07:30	K#22	37:30					
10	Cover Week																														00:00	37:30										
11	Cover Week																														00:00	37:30										
12	Cover Week																														00:00	37:30										
13	Rest Day					17:00	19:30	25:00	07:30	K#23	17:00	19:30	25:00	07:30	K#23	17:00	19:30	25:00	07:30	K#23	17:00	19:30	25:00	07:30	K#23	15:00	19:30	23:00	07:30	K#23	Rest Day					37:30						
14	Rest Day					05:30	10:30	13:30	07:30	K#20	05:30	10:30	13:30	07:30	K#20	05:30	10:30	13:30	07:30	K#20	05:30	10:30	13:30	07:30	K#20	05:30	10:30	13:30	07:30	K#20	Rest Day					37:30						
15	16:15	19:30		24:15	07:30	L#22	17:00	21:00	25:00	07:30	L#24	17:00	21:00	25:00	07:30	L#24	17:00	21:00	25:00	07:30	L#24	17:00	21:00	25:00	07:30	L#24	Rest Day					Rest Day					37:30					
1																												L#23 covered by CSM TO					Total					562:30				
Average																												37:30														

# Northern Line Cluster 2

# Undated Draft Roster

# Kentish Town Area

Cover Week [CW]	Other Cover	Roving Duty R	Kentish Town KTN K
Spare Duty Y		Cross Station Cover X	Tufnell Park TPK L

GRADE	Customer Service Supervisor	Customer Service Supervisor P/T	ROSTER No.	P3																															
CODE	CSS	CSS P/T	Roster Start Date	Draft																															
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL															
BOOK ON	Relief 1	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	Rest Day				09:00		13:00	04:00	X#10	09:00		13:00	04:00	X#10	09:00		13:00	04:00	X#10	09:00		13:00	04:00	X#10	09:00		13:00	04:00	X#10	Rest Day	20:00				

GRADE	Customer Service Supervisor	Customer Service Supervisor P/T	ROSTER No.	P4																																
CODE	CSS	CSS P/T	Roster Start Date	Draft																																
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL																
BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	Rest Day				17:00		21:00	04:00	X#11	17:00		21:00	04:00	X#11	17:00		21:00	04:00	X#11	17:00		21:00	04:00	X#11	17:00		21:00	04:00	X#11	Rest Day	20:00					

GRADE	Customer Service Supervisor	Customer Service Supervisor P/T	ROSTER No.	P5																																
CODE	CSS	CSS P/T	Roster Start Date	Draft																																
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL																
BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	09:45	14:45	20:15	10:00	X#10	Rest Day			Rest Day			Rest Day			Rest Day			Rest Day			09:45	14:45	20:15	10:00	X#10	20:00										

GRADE	Customer Service Supervisor	Customer Service Assistant 1 P/T	ROSTER No.	P6																																
CODE	CSS	CSA1 P/T	Roster Start Date	Draft																																
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL																
BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	Rest Day				15:00		19:00	04:00	K#22	15:00		19:00	04:00	K#22	15:00		19:00	04:00	K#22	15:00		19:00	04:00	K#22	15:00		19:00	04:00	K#22	Rest Day	20:00					

GRADE	Customer Service Supervisor	Customer Service Assistant 1 P/T	ROSTER No.	P7																																
CODE	CSS	CSA1 P/T	Roster Start Date	Draft																																
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL																
BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	Rest Day				07:00		11:00	04:00	L#21	07:00		11:00	04:00	L#21	07:00		11:00	04:00	L#21	07:00		11:00	04:00	L#21	07:00		11:00	04:00	L#21	Rest Day	20:00					

GRADE	Customer Service Supervisor	Customer Service Assistant 1 P/T	ROSTER No.	P8																																
CODE	CSS	CSA1 P/T	Roster Start Date	Draft																																
SUNDAY		MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY			TOTAL																
BOOK ON	Relief 1	Relief 2	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	BOOK ON	Relief	BOOK OFF	PAID HRS	DUTY	WEEKLY HOURS
1	Rest Day				Rest Day			Rest Day			Rest Day			Rest Day			23:00	04:00	07:00	07:30	K#24	23:00	04:00	07:00	07:30	K#23	15:00									
2	Rest Day				Rest Day			Rest Day			Rest Day			Rest Day			23:00	26:45	07:00	07:30	L#24	23:00	26:45	07:00	07:30	L#23	15:00									
																	Total	30:00																		
																	Average	15:00																		