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news for station and revenue staff - 14th August 2009

Your Job Under Threat



LUL management is attacking <u>your</u> job. Here's how:

Scrapping jobs on the quiet

• producing draft rosters which do away with posts eg. at Waterloo

• reducing ticket office windows as part of refurbs eg. at Southfields station

Refusing to fill vacancies

leaving RCI posts vacant

• a new company policy to operate with 151 vacancies on stations

- leaving part-time posts vacant
- leaving posts vacant because the group is 'over-establishment'

Management now insist that it is their decision whether to fill vacancies.

£5 minimum trial

LUL has extended this trial to a further five stations - King's Cross, Euston, Victoria, Paddington and Brixton - despite RMT (and TSSA) opposition.

LUL is trying to drive 795,000 monthly transactions away from the window. This will lead to the loss of SAMF jobs.

RMT advice: If a customer asks for a top-up, whatever amount, sell it to them.

Refusing to cover uncovered duties

On some groups, management are refusing to allow staff to work duties on overtime, leaving them uncovered instead. This compromises safety and customer services, and increases the workload and vulnerability of other staff.

RMT can see where this is going - if a duty is left uncovered regularly, then management will try to scrap the post.

Attacking the core Supervisor role

- See overleaf

These revelations should ring alarm bells for all station and revenue staff. Although management try to reassure us that operational jobs are not under threat, the issues above tell a very different story.

Support your union's all-grades fight for jobs, pay and justice!





- a quarter of current pay deals are 3%+
- average pay rose 3.9% in the public sector in the year to May 2009
- workers in Lloyds TSB got a 4% pay rise this year
- and workers in Standard Life 3.9% Scottish Water 3.75% the Department of Work and Pensions 3.6% the Home Office 3.41% HSBC 3.3% Royal Bank of Scotland 3% Lloyds TSB 4% Grand Central 4.08% National Trust: 3.3%
- food prices are rising by 5.6%
- fuel and light by 9.6%
- gas by **24%**

London Underground's offer of 1.5% this year and RPI+0.5% next year doesn't look so 'reasonable' now, does it?! In real terms, it is a pay cut!

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Your RMT Stations and Revenue Council representatives are: Jon Abdullah 07810-153880 Janine Booth 07748-760261 Neil Cochrane 07739-869867 Mick Crossey 07931-570521

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Ex-Silverlink Stations: Management Attack Core Supervisor Role

LUL is trying to create a partqualified Supervisor grade on the ex-Silverlink stations. RMT believes that this is both unfair



on the staff who will take up these Supervisor jobs and a threat to the Station Supervisor grade in general. We are insisting that all Supervisor grades must continue to receive the full core Supervisor training and not be de-skilled.

Under management's proposal, Supervisors on these stations would not receive the full core training, and despite having ticket office duties, would be graded as SS3 rather than SSMF.

LUL's pretext is that it runs but does not own the stations. But this makes no practical difference to the role of the Supervisor. The differences between the ex-Silverlink stations and other LUL stations are within the normal range of differences between LUL stations.

One senior manager even suggested that these stations may not need Supervisors at all, revealing LUL's agenda of attacking the grade.

RMT fears that if LUL gets away with this, they will move on to other stations where you may not carry out the full range of Supervisor duties. Perhaps they will create a new, lower-paid SS grade for stations without points, or surface stations, or stations on branch lines.

RMT will defend the Supervisor grade from de-skilling. Get involved in helping us to do so.



Get an application form from your local RMT rep
Phone 0800-376-3706
Join online:

www.rmt.org.uk/join

Management are slowly backtracking on the snow pay issue, but we need to provide further evidence where staff got paid or had to give up leave or pay. Email malcolm@rmtplatform.org.uk your story. Or submit online here: www.rmtplatform.org.uk/snowform

RMT Stops Unfair and Discriminatory Station Supervisor Recruitment Campaign

Following RMT protests, Operations Resourcing have now withdrawn a campaign inviting Station Supervisor applications only from staff with ticket office licences. Your union has demanded that the offending advert be replaced by one opening applications to all staff.

As we pointed out in our letter of protest to LUL, "Those grades who are excluded - be they CSAs, drivers, admin staff or others - should be entitled to apply to be a Station Supervisor. There is already widespread low morale among staff due to the chaotic and unfair way in which London Underground's promotion system has operated over the last few years, and this discriminatory advertisement will simply serve to lower morale even further."

cancellation of overtime

If you have arranged to do overtime, agreed with your local managers, and management then want to cancel it, they must give you 24 hours notice. If they do not give you this notice, and the overtime is no longer required eg. the person you were due to cover attends work at short notice, you should turn up, work under GSM instructions, and be paid your overtime. RMT won you this right after one of our local reps raised the issue.

know your rights

Women in Danger from Serial Rapist: Your Right to Safe Transport Home

There has been a series of rapes of women around Walthamstow. On some station groups, RMT reps have successfully argued that LUL should provide door-to-door special taxis for women staff to get home.



The union is currently working on extending this to all staff who live or work in this area. If you feel that you need a door-todoor taxi to ensure your safe travel, please speak to your RMT rep and raise this with local management immediately.

RMT believes that regular staff taxis should run door-to-door, and the current, shocking situation simply underlines the case for this.

grievances against managers

SUPPORT VESTAS WORKERS

London Underground seems to think that it is OK for a manager to deal with staff grievances against him/herself! Not only is this self-evidently unfair, it also breaches ACAS rules. If you have a grievance against your manager, ask your RMT rep to help you through the process.

know your rights

Regional Young Members' Officer Becky Crocker writes ...

On Monday 3rd August, I visited the Vestas factory on the Isle of Wight, which its workers have occupied to stop its closure and save their 600 jobs.

Vestas is the only factory in Britain making blades for wind turbines. Many inside the factory are young workers, and many supporters on the island are young people concerned about their futures if a major employer is allowed to close.

The occupiers have been evicted by bailiffs, but the battle goes on. Contact Becky crocker.becky@gmail.com if you want to get involved.